

**8th International Clinical Skills Conference, Prato Tuscany
Sunday 19th May – Wednesday 22nd May 2019**



KEYNOTE SPEAKER – PROFESSOR TANJA MANSER

Professor Tanja Manser heads the School of Applied Psychology at the University of Applied Sciences and Arts Northwestern Switzerland and is affiliated as Adjunct Professor to the Centre for Resilience in Healthcare (SHARE), Faculty of Health Sciences at the University of Stavanger, Norway. She also holds an honorary academic appointment at ETH Zurich, Switzerland. Tanja Manser is a leading expert in Europe on team performance in healthcare and its relationship to patient safety and clinician well-being. Her research focuses on adaptive coordination in acute care settings, quality and safety of patient hand-offs, clinical risk management, safety climate in healthcare and implementation of patient safety practices.

She received a PhD in Psychology from University of Zurich in 2002. From 2003-2005 she worked as a post-doctoral fellow at the Department of Anesthesia, School of Medicine, Stanford University, and at the Patient Simulation Center of Innovation, VA Palo Alto Health Care System, Palo Alto, USA. From 2005-2009 she headed a research group on Human Performance and Safety in Complex Work Environments at the Center for Organizational and Occupational Science, ETH Zurich, Switzerland. From 2009-2010 she held a Marie Curie Fellowship (Industrial Psychology Research Centre, Aberdeen University, UK), and from 2010-2014 a Research professorship funded by the Swiss National Science Foundation (Departement de Psychologie, Université de Fribourg, Switzerland). From 2014-2017 she was Professor for Patient Safety and Director of the Institute for Patient Safety at the University Hospital Bonn, Germany.