

7th International Clinical Skills Conference, Prato Tuscany

Sunday 21st May – Wednesday 24th May 2017



Committee Role –Keynote Ambassador>, 7th International Clinical Skills Conference

Title	Professor
First name	Annie
Surname	Cushing
Job Title	Professor of Clinical Communication
Institute / Division	Institute of Health Sciences Education
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Biography (long descriptive text) – limited to 400 words	Professor Annie Cushing is Head of the Clinical and Communication Skills Learning Unit at Barts and The London. She qualified as a dental surgeon and had 18 years of experience as a clinician, researcher and educator until her interest in communication between patients and healthcare professionals led to a career change. Co-chair of the UK Medical Interview Teaching Association 1998-2003. From 2005-2010 she was Queen Mary Lead for the Centre for Excellence in Teaching and Learning (CETL) awarded jointly with City University London by the UK Higher Education Funding Council. This was an Inter-professional award for Clinical and Communication Skills education. Facilitator on the Health Foundation Co-Creating Health advanced practitioner development programme in 2008-9. In 2013 she led a project for the UK Medical Schools Council to explore assessment of communication competency in the EU context. She was chair of the UK Council of Clinical Communication in Undergraduate Medical

	Education 2010 – 2014. She is adviser to the General Medical Council UK, Professional Linguistics Assessment Board on communication assessment of International Medical Graduates and is a member of The GMC's Assessment Advisory Board.
Research (long text)	Research interests include evaluation of educational initiatives and use of lay people in education.
Teaching (long text)	Educational interests include curriculum design, education resource development, teaching at both undergraduate and postgraduate level and faculty development.
Publications (long text)	<p>Journal Articles (selected):</p> <p>McCabe R, John P, Dooley J, Healey P, Cushing, A, Kingdon D, Bremner S, Priebe S. Training to Enhance Psychiatrist Communication with Patients with Psychosis (TEMPO): A Cluster Randomized Controlled Trial. <i>British Journal of Psychiatry</i>. 2016 (<i>in press</i>).</p> <p>Duffy JMN, Chequer S, Braddy A, Mylan S, Royuela A, Zamora J, Ip J, Hayden S, Showell M, Kinnersley P, Chenoy R, Westwood OM, Khan KS, Cushing A. Educational effectiveness of gynaecological teaching associates: a multi-centre randomised controlled trial. DOI: 10.1111/1471-0528.13824 www.bjog.org Published Online 18 January 2016.</p> <p>Cushing A. Learning Patient-Centred Communication: The Journey and The Territory. <i>Pat Educ Couns</i> 2015;98 (10):1236–42</p> <p>Cushing AM, Ker JS, Kinnersley P, McKeown P, Silverman J, Patterson JA, Westwood OM. Patient safety and communication: a new assessment for doctors trained in countries where language differs from that of the host country: Results of a Pilot using a Domain-Based Assessment. <i>Patient Educ Couns</i>. 2014 ;95(3):332-9. doi: 10.1016/j.pec.2014.03.003. Epub 2014 Mar 12</p> <p>Nicholson SN, Cushing AM. The importance of non-verbal behaviour: issues for selection, training and assessment. <i>Commentary. Med Educ</i> 2013;47:858-60</p> <p>Rowlands A, Cushing A and Cook V. Meeting the students on their own territory 2013 <i>The International Journal of Practice-based Learning in Health and Social Care</i>. Vol 1 Issue 1</p> <p>Hurwitz B., Cushing A., Chisnall B. Narrative Medicine. <i>Student BMJ</i> 2012;20:2743</p> <p>Harrison G., Hayden S., Cook., Cushing A. Improving</p>

healthcare professionals' feedback on communication skills: Development of an on-line resource. *Pat Educ Couns* 2012;88:414-9. doi: 10.1016/j.pec.2012.06.025. Epub 2012 Jul 12

Buckwell C., Ornstein M., Cushing A., Lothian D. Feel the anxiety about examining patients and do it anyway. Letter *BMJ* 2011 343: d4552

Priebe S, Dimic S, Wildgrube C, Jankovic J, Cushing A, McCabe R. Good communication in psychiatry – a conceptual review. *Eur Psychiatry* 2011 May 13 Epub
Cushing, AM, Westwood, OMR. Using peer feedback in a formative objective structured clinical examination. *Med Educ* 2010 44(11):1144-5

Abbott S, Attenborough J, Cushing A, Hanrahan M, Korszun A. (2009) Patient-centred care and compulsory admission to hospital: students consider communication skills in mental health care. *Journal of Mental Health Training, Education and Practice.* 4:4: 26-34.

von Fragstein M, Silverman J, Cushing A, Quilligan S, Salisbury H, Wiskin C. (2008). UK Consensus Statement on the content of Communication Curricula in Undergraduate Medical Education. *Med Educ* 42;11: 1100-7

Cushing A, Metcalfe R (2007) Optimizing Medicines Management. *Ther Clin Risk Manag.* 3:1047-58

Schildmann J, Cushing A, Doyal L & Vollmann J. (2005) Informed consent in clinical practice: pre-registration house officers' knowledge, difficulties and the need for postgraduate training. *Medical Teacher*, 27; 7: 649-651

Schildmann J, Cushing A, Doyal L & Vollmann J. (2005) Breaking bad news: experiences, views and difficulties of pre-registration house officers. *Palliative Medicine.* 19: 1-6

Cushing A, Evans D & Hall A. (2005). Medical students' attitudes and behaviour towards sexual health interviewing: short and long-term evaluation of designated workshops. *Medical Teacher* 27; 5: 422-428

Book Chapters:

Cushing A. History of the Doctor-Patient Relationship. Ch 3 in Brown J, Noble L, Papageorgiou A and Kidd J (eds) *Clinical Communication in Medicine* 2016 Ch 3 p 6-20. Wiley Blackwell

Cushing A, Evans S. Training Physicians at

	<p>undergraduate and postgraduate level about co-morbidity. Ch 3 in Sartorius N, Maj M, Holt R (eds) Comorbidity of Mental and Physical Disorders. Karger AG, Basel 2014</p> <p>Cushing A. Communication in Healthcare in Kumar P, Clark M (eds) Clinical Medicine, 9th Edition 2016 (in press)</p> <p>Cushing A. (2012) Communication in Healthcare In: Clinical Medicine. Kumar P and Clark M. (Eds) Seventh Edition Chapter 1 p8-17. Saunders Elsevier</p> <p>Cushing A. (2003) Interpreters in medical consultations. In: Working with Interpreters in Mental Health. Tribe R. and Raval H. (Eds) Chapter 2, pp30-53, Brunner-Routledge, Hove and New York.</p> <p>Cushing A. (2002) Assessment of Non-Cognitive Factors. In: International Handbook of Research in Medical Education. Norman G.R., van der Vleuten C.P.M. and Newble D.I. (Eds) Part 2, Chapter 22, pp711-755, Kluwer Academic Publishers, Dordrecht, The Netherlands</p>
Conferences / Lectures (long text)	<p>European Association for Communication in Healthcare Amsterdam 2014</p> <p>Keynote Lecture: Learning Patient-Centred Communication: The Journey and The Territory</p>
External links to work	<p>a.m.cushing@qmul.ac.uk Website: http://www.ihse.qmul.ac.uk/staff/anniecushing.html</p>